

# Voyager

by Ikiru People

# Infinity

Recruitment software and CRM.  
Now with FREE skills testing  
to deliver better candidates faster.



Easy-to-use ✓ Affordable ✓ IR35 ready ✓  
GDPR compliant ✓



- ✦ Voyager Infinity is the smart recruitment CRM for permanent, contract and temporary recruitment
- ✦ Increase productivity, achieve greater visibility on performance and eliminate unnecessary tasks
- ✦ Full integration with MS Outlook and Office 365, MS Teams and CV-Library (subscription required), and more...
- ✦ The only solution that comes with FREE Online Skills Testing, allowing you to recruit smarter and test, process and score an ever-increasing number of candidates at no extra cost.
- ✦ Intuitive, automated recruitment workflow
- ✦ Search and import candidates from the web
- ✦ Business Intelligence reporting tool included with Voyager Infinity SaaS

# Voyager Infinity

## Security, Resilience & Disaster Recovery

- ✦ Infinity is a client-server application that can be deployed:
  - entirely on-premise
  - in a SaaS environment with Voyager Software hosting the service and data on the Azure platform
- ✦ User Authentication: Each Infinity user, whether on SaaS or on-premise will be given a unique username and password managed from within the Infinity product by users with the necessary permissions
- ✦ A third-party security company conducts regular penetration of the Infinity SaaS product
- ✦ Infinity is developed using automated continuous deployment and this means regular updates (bugs fixes and new features) deployed seamlessly to all users
- ✦ Automatic georedundant full, differential and transactional backups retained for 35 days

# Voyager Infinity

## Security, Resilience & Disaster Recovery cont.

- ✦ A full Disaster Recovery restore of the database is expected to take less than twelve hours and less than one hour's worth of data would be expected to be lost
- ✦ All staff who have access to client data are reference checked, are trained on data protection legislation and cyber security and are subject to a confidentiality agreement
- ✦ On occasions where our support teams might need access to front end client

systems this is typically undertaken via specialised tool which does not expose the logon credentials to the end user.

- ✦ Risk Assessment is a permanent item on the board agenda



# Client video testimonials



"It is the attention to detail that really sets Voyager Infinity apart from other databases that I've used. It's like they've gone round every recruiting company and then decided to create a system that offers the best of everything."

**Kelly Knopp, Founder, Southern Education Recruitment**

- New start-up
- REC member
- Perm & contract recruitment
- Chose Voyager Infinity over many suppliers

- Established boutique firm
- APSCo member
- Perm, search & contingency recruitment
- Migrated from one of the best-known CRMs

"Having a CRM and a data solution that underpins a high growth recruitment agency is paramount. We've been delighted to see how things have worked with Voyager Infinity over the last few years and are really excited to see the next evolution of that platform."

**Chris Dunning-Walton, Director, InfoSec People**



- Local recruitment business
- REC and TEAM member
- Perm, temp & contract recruitment
- Used Voyager Infinity and ISV.Online for over 2 years



"Thanks to Voyager Infinity and ISV.Online, we're working quickly, efficiently, to give our candidates and clients the best service possible. The investment we made in switching to Voyager with ISV integration has been one of the most sound business moves since we set up."

**Rebecca Bannerman, Director, Amber Employment Services**

# Case studies



- Award winning agency
- Focus on local recruitment
- Migrated from Act!
- Used Voyager Infinity for 5 years
- [Read the case study](#)



- Recruitment agency and executive search firm in Dublin
- Chose Voyager Infinity over 7 suppliers
- [Read the case study](#)



- Specialist perm and freelance agency for the media industry
- Migrated from evolve to Voyager Infinity
- [Read the case study](#)



- Independent agency focusing on the public sector
- Early adopter of Voyager Infinity and ISV.Online integration
- [Read the case study](#)



- Well-known Midlands/South West recruitment agency
- 20 years in business and 6 specialist divisions
- Migrated to Voyager Infinity to facilitate remote working
- [Read the case study](#)



- Permanent, contract and headhunting services for the energy and medical industries
- Chose Voyager Infinity as the best system to support their growth
- [Read the case study](#)

[More case studies](#)

# Voyager

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## Mid-Office

The software solution to automate and simplify your Recruitment Agency's pay and billing processes



# Take the hassle out of Pay and Bill

The gap between Recruiters and Finance teams can be huge. They are not often in the same building, let alone the same room. Is it any wonder that they often clash and get it wrong?

**It's the reason why we built Mid-Office.**

**Mid-Office pulls together Recruiting and Finance/Back-Office teams. By using one platform, mistakes, duplication, data-entry and delays are eliminated.**



[Request a Mid-Office demonstration](#)

## **11 Reasons why Businesses using Mid-Office are more efficient:**


- ✦ Temp, Contract & Perm placements are automatically verified
- ✦ All past, current and future bookings are kept in one place
- ✦ Bespoke sales invoices can be created
- ✦ Purchase order and Self-Bill processes are automated
- ✦ Real-time visibility on your profit, margins, sales daybook and credits
- ✦ Customisable commission statements for Recruiters
- ✦ Complete timesheet entry, validation and authorisation in seconds
- ✦ Optional timesheet portal
- ✦ Bespoke integration to Client Portals available
- ✦ Centralised – super fresh KPI dashboards
- ✦ Suitable for all worker types: PAYE, LTD, CIS, Umbrella, Self-Billing Contractors (including IR35)



# 7 Reasons our Users love Mid-Office:

- ✦ Missing timesheets – centrally chased
- ✦ Reduced back and forth between the Recruiters and the Back-Office staff
- ✦ Improved accuracy – “Right first time”
- ✦ Missing data spotted immediately – like NI numbers on PAYE placements
- ✦ Entire Pay and Bill process simplified
- ✦ Invoices get paid quicker – they’re right first time
- ✦ Workflow Wizards eliminate the need for an Accountant to process timesheets and raise sales invoices






Recruiters love Mid-Office

I just focus on making placements. Mid-Office is populated when I've confirmed a placement and I'm alerted to any missing information.




Finance teams love Mid-Office

With Mid-Office, we're able to focus on raising sales invoices, updating accounts, credit control and management accounts.



Business owners love Mid-Office

It's easier to raise funds and sell a Recruitment company when the Back-Office is in good shape.



Clients can't dispute a sales invoice when it includes an embedded copy of their signed timesheet.

# Excellent Trustpilot reviews

★★★★★ Verified

## Great Service

Fast responses with accurate details

I wish all support teams were this good !

Laurie  
1 review

Phillip. J. Hughes  
3 reviews

★★★★★ Verified

Always a pleasure to work with these...

★★★★★ Verified

Always a pleasure to work with these people.

## PERFECT

Quick Response and the Issue was sorted

Lesley  
1 review

★★★★★ Verified

## Excellent service.

Leanne  
1 review

★★★★★ Verified

Always great customer service and quick...

Always great customer service and quick to resolve any issues

Sabrina  
1 review

★★★★★ Verified

## Great system

Great system. Easy to use.

Leon  
1 review

★★★★★ Verified

## Great product, great support

Accurate and prompt service. Friendly staff. Great product. Keep it up at Ikiru.  
Leon

Adam  
1 review

★★★★★ Verified

## Great service

Fast, friendly service.

Kelly  
2 reviews

★★★★★ Verified

## Excellent Product & Service

Excellent company from start to finish. The product is great and versatile to suit all sectors. What sets this company apart is the level of customer service provided. I am delighted to be using Voyager Infinity for my company.

Melanie  
1 review

★★★★★ Verified

## Excellent system

Excellent system, consistently changing with the world and adapting to new ways of working. Very helpful staff nothing is too much trouble. Very supportive company, its the perfect system.

Jane  
2 reviews

★★★★★ Verified

## Impeccable!

Impeccable!

Gabriela  
1 review

★★★★★ Verified

## The team is outstanding

The team is outstanding, working together as one.

Gonzo38  
2 reviews

★★★★★ Verified

## Service done well

Very proactive and supportive with their customers, recommend 🙌

Peter  
1 review

★★★★★ Verified

## Great technical support

Great technical support, got an answer to my problem within 30 minutes of sending it.

5 days ago



# Find out how Voyager can help your Recruitment Agency

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[www.voyagersoftware.com](http://www.voyagersoftware.com)

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**Europe: +44 (0)1256 845 000**

**Australia: +61 (0) 2 8322 8111**





  
**IKIRU**  
**PEOPLE**

Introduction

# WHO WE ARE

- Part of Dillistone Group Plc, global leader in the supply of technology solutions and services to recruitment, staffing and executive search businesses, as well as corporate HR teams around the world.
- Behind some of the best-known brands in the recruitment technology market.
- Team of more than 100 people spans three continents, offering exceptional service and 24/5 support to clients around the globe.



30  
**years history**



18,000  
**recruiters**



70  
**countries**



50,000  
**tests/month**

# WHAT WE DO

Voyager 

Easy-to-use, innovative, all-in-one recruitment software that streamlines recruitment processes and automates mundane admin tasks, making businesses more efficient, customer-centric and competitive.

 Talentis  
.GLOBAL

Leading cloud executive search software. Fast, easy to use, and efficient, it offers a transformational approach to sourcing and recruiting candidates with built-in search across 250M+ public profiles and virtually no data entry.

isv.online

Market leader in online skills testing and training, working with consultancies and employers to help them secure and retain the best talent. ISV gets the recruitment process right by avoiding bad hires and improving onboarding.

 GATEDTALENT

The private network designed to allow senior executives from more than 100 countries to share their information, achievements and aspirations with recruiters, all while supporting GDPR compliance.

 FileFinder

Established executive search software used by thousands of executive search recruiters globally combining database, project management, web research and CRM tools designed specifically for executive search and headhunting.

Voyager Infinity is fully integrated with ISV.Online Skills Testing

FileFinder SaaS clients benefit from no-cost access to Talentis and senior-level candidates who are GatedTalent members



# We are Ikiru People

(Teambuilding event, February 2020)

**IKIRU PEOPLE**